

LIMITATIONS:

Please note that you will have to pay for attendance and correction of the under mentioned problems although the set is under warranty:-

1. POWER - No power because power plug is not pushed in or power is not switched on or no power at points (check by using another appliance).
2. USER'S CONTROL - Not set according to Owner's User's Manual.
3. RECEPTION DIFFICULTIES - Poor picture due to reception or antenna problems.

TERMS & CONDITIONS OF WARRANTY

This appliance is guaranteed for periods as specified respectively above in respect of service and manufacturing faults and defective materials and parts from the date of registered purchase; and SYNTAX-OLEVIA (FAR EAST) PTE LTD guarantees the following:-

1. Service will be provided free of charge for the period specified respectively above from the date of purchase.
2. Defective parts will be replaced free of charge if the defect is reported within the specified period from date of registered purchase with the exception as mentioned below.
3. This guarantee shall not apply in respect of any appliance which has been tampered with, or which has undergone repair, adjustment or servicing by persons other than those authorized by SYNTAX-OLEVIA (FAR EAST) PTE LTD to do so.
4. Customer's Education. User will have to pay a service charge if our service personnel found nothing wrong with Syntax-Olevia product. And/Or due to user's wrong connection; TV tuning; products other than Syntax-Olevia.
5. Transport charges (for carry in Service items)-upon customer request, Syntax-Olevia will charge a fee to carry in small service items. e.g: 20" LCD TV/CTV & small appliances to our service centre.
6. In addition to the above, our service personnel reserve all rights to refuse to attend to any equipment installed at places where environment is exposed to chemical fumes or workman problems are found on external field piping and insulation materials.
7. Syntax-Olevia reserves the right to charge a service fee for out of warranty repair/service of nature and shall not be deemed liable for any of the following:-
 - a) Damages for any loss due to additional rental charges for LCD TV/CTV, etc. consequential upon any malfunction, defect or damage in appliance.
 - b) Damaged to accessories including remote control units, antennas, LID or battery covers, casing, plastic panel, control knobs, electrical plugs and cables, and/or other detachable parts.
 - c) For TV/Display panel (e.g. LCD TV, etc) up to 7 non-pixels may appear on the screen as a fixed point of blue, green or red.
 - d) This does not affect the performance of the product(s) or does not constitute as a product defect.
 - e) Burn marks on TV and/or display screen (E.g. LCD Projection TV, LCD TV & LCD Monitor, etc)
 - f) The service will not provide the wall installation & ceiling installation. Damages in appliance due to the wall installation and ceiling installation will not be covered by warranty.
8. This warranty card is valid only in Singapore.

The following are not covered under this warranty:-

- a) Damage resulting from accidents, misuse, abuse, alteration, tampering or failure of the purchaser to follow normal operating procedure outlined in the user's manual.
- b) Defects or damage due to spilling of food/liquids or wrong usage of electrical supply & voltage.
- c) Damages, losses, defects or malfunction as a result of fire, flood or other Acts of God.
- d) Normal wear & tear, corrosion, rusting or stains.
- e) Defects & damage arising from improper testing, operation, demonstration, maintenance, installation, adjustment or any alteration or modification of any kind.
- f) Scratches & damages to the other surface areas and externally exposed parts that are due to normal customer use.
- g) General maintenance, routine servicing and onsite tuning or adjustment.
- h) Claims for damage/missing parts after 3 days from the original date of goods received.
- i) If any part or parts of the unit are replaced with a part or parts not supplied or approved by us or the unit has been dismantled or repaired by any person other than a Syntax-Olevia authorized technician.
- j) Any equipment/product which has its serial number removed or made illegible/tampered.
- k) If the warranty card is being altered, defaced or erased in any manner whatsoever.
- l) Product purchased from non-authorized dealers or overseas.
- m) Accessories including remote control units, antennas, LID or battery covers, casing, plastic panel, control knobs, electrical plugs and cables, and/or other detachable parts.

PRODUCTS	SERVICE WARRANTY	SPARE PART WARRANTY	LCD PANEL WARRANTY
LCD TV	3 Years	First 2 Years Only	First Year Only
LCD Monitor	3 Years	First Year Only	First Year Only
NoteBook Computer	3 Years	First Year Only	First Year Only
Other Products	1 Year	1 Year	1 Year if Any

No on-site service for LCD monitor, notebook computer and other products.

On-site service will only be provided for LCD TV screen size 25" and above.

Rechargeable battery only valid for 6 months warranty starting from the date of purchase.